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**MORTGAGE SERVICERS, HUD APPROVED LOAN COUNSELING  
AGENCIES, NON-PROFIT LEGAL COUNSELING AGENCIES and  
STATE, CITY, COUNTY and FEDERAL AGENCIES THAT WILL BE AT  
THE AVOID FORECLOSURE EVENT  
on April 30, 2009**

**MORTGAGE SERVICERS**

**American Home Mortgage Servicing (formerly Option One Mortgage Corporation)**

Call with mortgage questions: 1-800-505-3706

<https://ahmsi3.com/servicing/home.asp>

**America's Servicing Company (ASC)**

Call with mortgage questions:

<https://carenet.fnfismd.com/wellsasc/>

**Bank of America**

Call with mortgage questions: 1-800-846-2222

<http://www.bankofamerica.com/loansandhomes/financial-difficulty/>

**Chase**

Call with mortgage questions: 1-866-326-0086

<http://mortgage.chase.com/pages/shared/gateway.jsp>

**Citi Mortgage (Citimortgage, Citiresidential, CitiFinancial)**

Call with mortgage questions: 1-866-915-9417

Call to RSVP for event: 1-866-915-9417

[http://www.citimortgage.com/Mortgage/Home.do?page=hardship\\_assistance](http://www.citimortgage.com/Mortgage/Home.do?page=hardship_assistance)

**Countrywide Home Loans**

Call with mortgage questions: 1-800-669-6607

<http://my.countrywide.com/media/FinancialAssistance.html>

**EMC Mortgage Corporation**

Call with mortgage questions: 1-877-362-6631

<https://www.emcmortgagecorp.com/EMCMORTGAGE/>

**First Franklin Loan Services**

Call with mortgage questions: 1-800-346-6437

[www.viewmyloan.com](http://www.viewmyloan.com)

**Flagstar Bank**

Call with Mortgage questions: 800-968-7700

Call to RSVP for event: 866-372-6690

<https://www.flagstar.com/personal/home-loans/mortgagepaymentrelief.html>

**GMAC ResCap - GMAC Mortgage, Homecomings Financial, GMAC Bank and Ditech**

Call with mortgage questions: 1-800-206-2901 or call 586-443-4450

<http://www.homecomings.com>

<http://www.gmacmortgage.com>

<http://www.ditech.com>

**Huntington Mortgage Group**

Call with mortgage questions: 1-800-323-9865

[www.huntington.com](http://www.huntington.com)

**Independent Bank**

Call with mortgage questions: 1-800-292-5020

Call to RSVP for event: 1-800-292-5020

[www.independentbank.com](http://www.independentbank.com)

**IndyMac Bank**

Call with mortgage questions: 800-781-7399

[www.imb.com](http://www.imb.com)

**Litton Loan Servicing**

Call with mortgage questions: 1-866-416-1656

[www.littonloan.com](http://www.littonloan.com)

**Washington Mutual Bank (now a part of Chase, see contact info above)**

Call with mortgage questions: 866-926-8937

**Wells Fargo Home Mortgage**

Call with mortgage questions: 1-800-678-7986

[www.wellsfargo.com/homeassist](http://www.wellsfargo.com/homeassist)

**Wilshire Credit Corporation**

Wilshire Homeownership Preservation Dept. (HOPE) – 1-888-952-7339

Call with mortgage questions: 1-888-502-0100

Resolution Team: (can accept payments and advise of workout options): 1-800-622-5035

<http://www.wfsg.com/>

# **HUD-APPROVED NON-PROFIT HOUSING COUNSELING AGENCIES AND NON-PROFIT LEGAL COUNSELING AGENCIES**

## **Bethel Housing Counseling Agency**

5050 St. Antoine Street  
Detroit, Michigan 48202  
Phone: 313-833-9912

## **Grand Rapids Urban League**

745 Eastern Ave SE  
Grand Rapids, Michigan 49503-5544  
Phone: 616-245-2207 x206  
[grurbanleague.org](http://grurbanleague.org)

## **Home Repair Services of Kent County, Inc.**

1100 S. Division Avenue  
Grand Rapids, Michigan 49507  
Phone: 616-241-2601  
[homerepairservices.org](http://homerepairservices.org)

## **Inner City Christian Federation**

920 Cherry SE  
Grand Rapids, Michigan 49506  
Phone: 616-336-9333 x303

## **Lighthouse Communities, Inc.**

1422 Madison Ave. SE  
Grand Rapids, Michigan 49507  
Phone: 616-451-9140-234  
[www.lcgr.net](http://www.lcgr.net)

## **Michigan State University College of Law – Rental Housing Clinic**

Phone: 517-336-8088  
<http://www.law.msu.edu/clinics/rhc/>

## **Michigan State University College of Law – Tax Clinic**

Phone: 517-336-8088  
<http://www.law.msu.edu/clinics/tax/>

**NCCS Center for Nonprofit Housing**

6308 S. Warner  
PO Box 149  
Fremont, Michigan 49412  
Phone: 231-924-0641 x127

**Neighborhoods Inc. of Battle Creek**

47 North Washington Avenue  
Battle Creek, Michigan 49017-3025  
Phone: 269-968-1113 x11

**Victory Center**

624 South Outer Drive  
Saginaw, Michigan 48601  
Phone: 989-755-7610

## **STATE, CITY, COUNTY and FEDERAL AGENCIES**

**Department of Housing and Urban Development (HUD)**

Phone: 202-708-1112  
<http://www.hud.gov/foreclosure/index.cfm>

**Fannie Mae**

Phone: 1-800-732-6643  
<http://www.fanniemae.com/index.jhtml>

**Federal Trade Commission**

1-877-382-4357  
<http://www.ftc.gov/bcp/edu/pubs/consumer/homes/rea04.shtm>

**Freddie Mac**

Phone: 1-800-569-4287  
<http://www.freddiemac.com/>

**Michigan State Housing Development Authority (MSHDA)**

Phone: 1-866-946-7432  
[http://www.michigan.gov/mshda/0,1607,7-141-45866\\_47905-177801--,00.html](http://www.michigan.gov/mshda/0,1607,7-141-45866_47905-177801--,00.html)

**Office of Financial and Insurance Regulation (OFIR)**

Phone: 877-999-6442  
[http://www.michigan.gov/dleg/0,1607,7-154-10555\\_13285\\_13286-174968--,00.html](http://www.michigan.gov/dleg/0,1607,7-154-10555_13285_13286-174968--,00.html)

**Ottawa County Treasurer's Office**

Phone: 616-994-4501

<http://www.co.ottawa.mi.us/CoGov/Treasurer/>

**USDA Rural Development**

Phone: 1-800-670-6553

<http://www.rurdev.usda.gov/>